

GCS = Great Choices for Students!

Virtual Choice Showcase FAQ

1. How do I attend a Microsoft Teams Live Event?

Feb. 1-5, 2021 Learn more at www.gcsnc.com.

- 1. Select the live event link.
- 2. You will see different instructions based on how you join Microsoft Teams Live Event (Look for: Join from the web): select Join anonymously.
- 3. If the live event hasn't started, you will see the message "The live event has not yet started."
- 4. There are controls at the bottom of your screen for real-time captioning, to pause the action, adjust volume and the video quality. **Click** here for a quick video guide!

2. Where can I access the link to join a live session?

To access the link to join a school's Microsoft Teams Live session, please go to the <u>Virtual Magnet/Choice Showcase calendar</u> (click here) and select the name of the school you wish to view.

Elementary Magnet/Choice Schools	February 1-2, 2021
Middle Magnet/Choice Schools	February 3-4, 2021
High Magnet/Choice Schools	February 4-5, 2021
Cross-Functional Departments Teams	February 1-5, 2021 12:00pm -12:30pm daily
Pre-K and Guilford Parent Academy	February 1-5, 2021 12:00pm -12:30pm daily

3. What can I do if I miss a Microsoft Teams Live Event session?

You have **THREE** OPTIONS:

- 1. Choose another Microsoft Teams Live Event session
 - a. Each school has a total of six sessions that you can choose to attend based on your personal availability.
- 2. Watch the Recording
 - a. A recording of the Microsoft Teams Live session will be posted shortly after the end of the Magnet/Choice showcase week for you to view at any time.
- 3. Contact the magnet/choice school directly for more information; click here for all Magnet/Choice programs.

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4. Are the Microsoft Teams Live Event sessions recorded, and where do I find them?

Yes, all sessions will be recorded and posted for viewing on the GCS Magnet/Choice website for ondemand access.

5. How do I change my language preference and turn on captions/subtitles?

- To turn on live captions and subtitles, select Captions/Subtitles On c in your video controls.
- To change the caption language, select Settings > Captions / Subtitles, and choose the language you want.

Choose Real Time Captioning

1. Turn on captioning CC



3. Choose Language



2. Open Settings 🔯



4. Choose text size and color



Para los subtítulos durante esta presentación, haga clic en el botón "ajustes" para elegir el idioma deseado y haga clic en el botón "cc" para activar los subtítulos.

6. How do I ask a question during a live session?

- 1. Select Q&A on the right side of the screen
- 2. Type your question in the compose box, and then select Send.
- 3. How to Join a Live Event.docx

7. Where can I access the link to join a live session?

To access the link to join a school's live session, please go to the <u>Virtual Magnet/Choice Showcase</u> <u>calendar</u> (click here) and select the name of the school you wish to view.

8. Where can I learn about all Magnet/Choice Options that are available in GCS?

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You can learn about all available Magnet/Choice options by visiting the GCS Magnet and Choice website for a full listing of all programs.

9. How do I submit my application?

Please submit your application via <u>SchoolMint</u>. For any questions, please click here to access the <u>SchoolMint FAQ page</u>.

10. When is the last day to submit an application?

March 3, 2021, at 5 pm, is the last day to submit an application for Magnet/Choice programs.

11. If I need technical assistance, what should I do?

For technical support during the GCS Magnet/Choice Virtual Showcase, **please contact:** <u>virtualshowcase@gcsnc.com</u> or call 336.370.3280; all concerns will be addressed as soon as possible. *TIP: If you are unable to hear any sound and/or see no screen movement, try leaving the session and reentering.

12. Who do I contact if I need help with...?

- For **technical assistance** with SchoolMint, contact support@schoolmint.com.
- For SchoolMint or How to Apply, contact the Student Assignment Office (336-370-8303).
- For specific questions about Magnet/Choice Programs, contact the school directly.
- For general questions about the Magnet/Choice Programs, contact the Magnet/Choice Office (336-370-3293).